

LANsultants Times

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2005 FEES SCHEDULE

There will be NO increase in LANsultants' billing rates for Senior Network Consultants, Junior Network Consultants, Technicians, or laser printer repairs. The terms of our warranty and retainer agreements also remain the same.

Senior Network Consultants are billed at the rate of \$155/hour for new installs and retainer clients. Senior Network Consultants include John, George, Jim, Cliff, Chad, Fritz and Joe.

Junior Network Consultants are billed at the rate of \$125/hour for new installs and retainer clients. This includes Saju, Jason, Dave, Francis, Ruth, John Crowe, Tom, new hire John Jankowski and Ron, who has been promoted from Technician. Congratulations Ron!

Technicians will be billed at the rate of \$105/hour. Our technicians include Larry, Jeff, and Tyler and our newest employee, Barret Seaton.

The laser printer repair rate will still be \$90/hour.

The only rate change from last year is in cabling, where we anticipate a modest increase in costs: Category 5e cable runs will be \$165 for hollow walls and drop ceiling constructions. Other construction, extraordinary footage, after-hours work and other cable types may effect costs.

Advance notice will be given if unforeseen events require a mid-year rate adjustment.

2005 HOURS & HOLIDAY SCHEDULE

LANsultants' service desk is open from 8:00 am to 6:00 pm, Monday through Thursday and 8:00 am to 5:30 pm on Fridays, except holidays. Voice mail is monitored periodically on weekends. Voice mail received after business hours will not be heard until 8:00 am the following morning. LANsultants will be closed on the following holidays:

Closed Monday, May 30th in celebration of Memorial Day.

Closed Monday, July 4th in celebration of Independence Day.

Closed Monday, September 5th in celebration of Labor Day.

Closed Thursday, November 24th in celebration of Thanksgiving. On Friday, November 25th LANsultants will have a skeleton staff on duty to respond to any emergencies that may arise.

Closed Monday, December 26th in celebration of Christmas.

At this time it is undecided as to whether LANsultants will be closed on Friday, December 30th or Monday, January 2, 2006 in celebration of New Years.

In 2005 LANsultants will be implementing automated monitoring tools on our clients' systems to keep us informed of many types of service needs, even when both of our offices are closed.

If you would like to be removed from our email newsletter subscription, please send an e-mail to shirlean@lansultants.com.