

# LANsultants Times

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## IP TELEPHONY LUNCHEON

LANsultants in cooperation with Cisco Systems and Vantage Communications will be hosting a luncheon on IP Telephony Solutions on September 30<sup>th</sup> at the Pyramid Club. If your planning on upgrading your telephone system this fall or any time in 2006, plan on moving in the next 18 months, or simply want to integrate satellite and home offices with your office telephone system this luncheon is for you. Some of the benefits of VoIP - IP Telephony are:

- ✓ Fixed monthly costs for local, long distance calls in the 48 contiguous states and Internet service.
- ✓ As the phone system is based at the off site data center callers continue to be able to reach voice mail in the event of a power outage or other building emergency.
- ✓ Voice Mail, e-mail and incoming faxes all accessible via Unified Messaging in your e-mail.
- ✓ Forward calls to satellite and home offices as an extension of your primary office telephone system as long as the remote offices have high speed Internet service.
- ✓ Use your laptop computer as a telephone at Internet "hot spots".

If you would like to attend please call Crystal our new receptionist or register at [www.LANsultants.com/register](http://www.LANsultants.com/register)

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## MONITORING NOW ENABLED

Well actually n-abled... LANsultants has partnered with N-ABLE ([www.n-able.com](http://www.n-able.com)) to provide availability, performance, security and service management to our customers from one central Web console. Our new program, "DIGITAL WATCHTOWER", leverages N-Ables N-central management software which has been deployed globally by managed service providers (MSPs) servicing the small and medium-sized business market.

N-central makes LANsultants more efficient by automating key monitoring and management tasks relating to Network, Server, Desktop, Security, Application, and IP Telephony (VoIP) management. LANsultants' DIGITAL WATCHTOWER remote network monitoring provides around-the-clock monitoring of your network's key elements, with automatic notification if certain performance thresholds are exceeded.

The DIGITAL WATCHTOWER remote monitoring system works with software agents on monitored systems (or discrete probe units, for equipment that resides behind your firewall), which report performance metrics back to our DIGITAL WATCHTOWER server. In addition to providing advance warning of equipment failure, the system also provides historical data for trend analysis, which aids in proactive network support. Wouldn't you rather know a hard drive is going to fail, than learn it has failed?

With DIGITAL WATCHTOWER remote monitoring, you can decide which of the parts of your network you want to have monitored and the service is secure -- the only communication is the agents and probes reporting to our server, rather than the other way around.