

# LANsultants Times

Your official Source for LANsultants News

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## EMERGENCY CONTACTS

With the increasing complexity of our client's computer systems and the goal of zero downtime during working hours, we have been relying more on remote administration and diagnostics than in the past. However, due to PECO power outages and other building emergencies we are finding a need to access our client offices after hours and on weekends to resolve issues that can not be corrected remotely.

If you could provide us with a primary and alternative contact whom we can communicate with off-hours, it will help us minimize your system downtime and rapidly respond to unforeseen emergencies regardless of when they occur. Thank you for your assistance. Please provide the following information via e-mail or fax:

This is strictly voluntary.

Firm name: \_\_\_\_\_

Primary contact: \_\_\_\_\_

Home phone (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Cell phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Alternative contact: \_\_\_\_\_

Home phone (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Cell phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

All information provided will only be used in the event of an emergency, stored in a secure location and not provided to any party without your prior written authorization.

This is an informational newsletter of LANsultants, Inc. To unsubscribe from this and other email marketing communications, please e-mail [Shirlean@LANsultants.com](mailto:Shirlean@LANsultants.com) or provide your written request to our postal address.

## PROTECT YOUR NETWORK FROM VIRUSES AND SPAM

The most effective method to protect your network from viruses and spam is to route your e-mail to a commercial e-mail filtering service such as Bee.net's Postini Filtering for GroupWise and Exchange users, or Telexsis's In-Box Scan for PHONESlips users. As these services filter out viruses and spam before the e-mail reaches your network your server can focus on its primary responsibilities including distributing legitimate e-mail and not being bogged down processing spam or infected messages. Though no service works with 100% certainty we have had great success with both Postini and In-Box Scan. Postini costs from \$40 to \$50/month and In-Box Scan \$10/month. These are per domain name charges and not per e-mail account charges

## IS YOUR PHONE SYSTEM DOING ALL THAT IT CAN FOR YOU?

LANsultants has just entered into a partnering agreement with Liberty Communications, a leading local provider of telephone systems for small and mid-size offices. One of their most popular systems is the ESI model IVX which provides customizable Automated Attendant, superior quality Voice Mail with exceptional features and messaging options, Caller ID, Automated Call Distribution to maximize caller's convenience, built in Music On Hold, and optional VoIP Telephony to link remote locations. For more information call Liberty Communications at 856-762-1222. Mention LANsultants and receive a 10% discount

## WEB PAGE TIME MACHINE

Have you ever try to visit a web site only to discover that the site is gone, or the page has been updated, so you can no longer retrieve the information you need? If yes, then you need the Web Page Way Back machine hosted by Internet Archive. To see the prior version of almost any web site ever posted simply visit <http://web.archive.org>.