

# LANsultants Times

*Your official Source for LANsultants News*

Vol 6 No.1

215-546-3124

January 2004

## 2004 FEES SCHEDULE

After 3 years of no rate increases, LANsultants must modestly raise our Senior Consultant rate for 2004. There will be NO increase in the Junior Consultant, Technician, cabling or laser printer repair rates.

Senior Level Consultants will be billed at the rate of \$155/hour for new installs and retainer clients. Senior Level Consultants include John, George, Jimmy, Cliff, Chad, Fritz and Joe.

Junior Level Consultants will still be billed at the rate of \$125/hour for new installs and retainer clients. This includes Saju, Jason, Dave, Francis, Ruth, John Crowe and Tom, who has been promoted from Technician. Congratulations Tom!

Technicians will be billed at the rate of \$105/hour. Our technicians include Larry, Ron, and Jeff.

If your computer system is more than 1 year old and you do not participate in the retainer service program you will be charged a \$40/hr premium.

The laser printer repair rate will still be \$90/hr.

Category 5e cable runs are \$145 for hollow walls and drop ceiling constructions. Other construction, extraordinary footage, after-hours and other cable types may effect costs.

No changes have been made in our warranty or retainer agreements.

## 2004 HOURS & HOLIDAY SCHEDULE

LANsultants service desk is open from 8:30 am to 5:30 pm, Monday through Friday, except holidays. Voice mail is monitored periodically on weekends.

Because most holidays in 2004 fall on weekends LANsultants shall follow the federal holiday schedule.

Closed Monday, May 31<sup>st</sup> in celebration of Memorial Day.

Closed Monday, July 5<sup>th</sup> in celebration of Independence Day.

Closed Monday, September 6<sup>th</sup> in celebration of Labor Day.

Closed Thursday, November 25<sup>th</sup> and Friday, November 26<sup>th</sup> in celebration of Thanksgiving.

Closed Friday, December 24<sup>th</sup> in celebration of Christmas.

Closed Friday, December 31<sup>st</sup> in Celebration of New Years.

Though LANsultants will be officially closed on July 5<sup>th</sup>, November 26<sup>th</sup>, December 24<sup>th</sup> & 31<sup>st</sup>, we will have reduced "volunteer" staff on hand to respond to any emergencies that may arise. Help us enjoy the holidays by scheduling your office to be closed on these dates too.

---

If you would like to be removed from our email newsletter subscription, please send an e-mail to [shirlean@lansultants.com](mailto:shirlean@lansultants.com).