LANsultants Times

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What We Do

You may not be aware of the full breadth of services LANsultants provides. In addition to network and workstation installation and repair LANsultants can and does provide the following services:

- Laser Printer repair and maintenance.
- Case Management implementation and consulting services.
- Software audits and license monitoring.
- Data and voice cabling including Category 5e and Fiber Optic cabling.
- QuickBooks, PCLaw, and TABs training, customization and support.
- Electric power surveys and remedial action plans.
- Telephone and Internet service through T-1 and DSL circuits.
- MS Word and Corel WordPerfect training and customization.
- Web page design.

These services are provided by our own staff and long-term subcontractors working under our supervision.

Backup Guidelines

Our recommended backup guidelines are as follows:

- Perform total server backups nightly.
- Rotate tapes daily. We recommend a month-long rotation cycle for all but the smallest networks.
- Archive the final backup tape of the month offsite.
- The cleaning tape should be used at weekly and replaced bi-annually.
- Logs should be maintained of the status of the prior night's backup, who checked the status,and what tape was used. Rotate most recent tape offsite Daily.

If your office doesn't follow these procedures, please call us.

Microsoft Security Notice of September 10

Many of our clients have inquired about our response to Microsoft's security notice of September 10th. The security flaws referred to in this notice are very similar to those exploited by the Blaster worm in August. Since LANsultants designs the networks we support with multiple levels of security, the threats outlined by Microsoft are of a low risk to our clients' office systems. However, as a precaution, our service representatives will be installing the recommended Microsoft patches as we make our rounds.

Home users should download this patch at their earliest opportunity and install it on their home system.

Although it is possible to configure Windows 2000/XP to automatically download new service patches as they become available, we generally do not enable this feature since new patches are sometimes found to have defects or to be incompatible with mission-critical applications.

We are Expanding !

Between ISP mergers, Microsoft security lapses, power outages and the growing complexity of our clients' computer systems, we are experiencing a tremendous increase in service requests. Therefore once again we are ramping up operations: On October 1st we are expanding our office space by 1,000+ sq.ft.. We are bringing our new technicians up to speed as quickly as possible. We will continue to make the investments necessary to maintain the superior prompt service that you expect from us.

If you would like to be removed from our e-mail newsletter please email Shirlean@LANsultants.com.