

# LANsultants Times

Your official source for LANsultants News

Vol.4 No.1

215-546-3124

January 2002

## 2002 FEES SCHEDULE

LANsultant's Senior Consultant and Technician Billing rate will NOT be increasing in 2002. However, we will be introducing a mid-range Junior Consultant rate.

Senior Level Consultants will be billed at the rate of \$145/hour for new installs and Retainer Clients. Senior Level Consultants include John, George, Jimmy, Cliff, Chad, and Fritz.

Junior Level Consultants will be billed at the rate of \$125/hour for new installs and Retainer clients. This includes Saju, Jason, Dave Rosa and John Crowe.

Contract tab.

If your computer system is more than 1 year old and you do not participate in the Retainer Service program you will be charged a \$40/hr premium.

The laser printer repair rate will NOT be raised from the current rate of \$90/hr.

Category 5e cable runs are \$145 for Hollow Walls and Drop Ceiling constructions. Other construction, extraordinary footage, after-hours and other cable types may effect costs.

With the exception of the fore mentioned billing rates, no other substantial changes have been made to the Retainer Service Agreement. The 2002 Addendum for the Retainer Service Agreement will be available on January 15<sup>th</sup> for your review and download at [WWW.LANsultants.Com](http://WWW.LANsultants.Com) click on the Retainer Contract tab.

## 2002 HOURS & HOLIDAY SCHEDULE

LANsultants service desk is open from 8:30 am to 5:30 pm, Monday through Friday, except holidays.

LANsultants 2002 Holiday schedule is as follows:

Closed on Monday, May 27<sup>th</sup> in celebration of Memorial Day.

Closed Thursday, July 4<sup>th</sup> and Friday, July 5<sup>th</sup> in celebration of Independence Day.

Closed Monday, September 2<sup>nd</sup> in celebration of Labor Day.

Closed Thursday, November 28<sup>th</sup> and Friday, November 29<sup>th</sup> in celebration of Thanksgiving.

Closed Wednesday, December 25<sup>th</sup> in celebration of Christmas.

Closed Wednesday, January 1, 2003 in celebration of New Years.

In addition, LANsultants will be closing at 3:00 pm on November 27<sup>th</sup>, December 24<sup>th</sup> and December 31<sup>st</sup>.

Weekend and evening work is by appointment only. However, we do monitor our voice mail system periodically over weekends and will respond to mission critical emergency service calls.

---