

# LANsultants Times

*Your official source for LANsultants News*

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## **EXPANDED WARRANTY COVERAGE**

As of September 1, 2002 LANsultants is upgrading our warranty on all hardware, including PC's, to 3 Year Parts and Labor. Since January 1, 2000 LANsultants warranty has been 3 Year Parts with 1<sup>st</sup> year labor. Unlike Dell, HP and other PC manufacturer's LANsultants' warranty not only includes replacing defective hardware and operating systems, but re-installing any applications, network protocols, Internet access and print drivers originally installed by LANsultants. LANsultants also never requires our clients to do extensive hardware testing, we take care of all the defective hardware return processing and can often provide replacement parts within 2 hours.

In analyzing our service calls since 1/1/2000 the one component that we are less than satisfied with in our existing workstations is the power supply. Accordingly, as of September 1<sup>st</sup> all P4 workstations will be equipped with the Silencer 275 watt power supply from PC Power & Cooling. Not only is this power supply more reliable than our existing ones, it is the quietest power supply commonly available and provides enhanced power protection too.

With the change over to a different power supply, LANsultants, believes that our workstations are as well built as any workstation and faster than most.

The cost to upgrade your warranty on any PC procured in 2002 to the 3 Year Parts and Labor is \$85.00. The PC must be in our service area to qualify for warranty servicing.

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***If you would like to be removed from our fax newsletter please, fax request to 215-875-7346.***

## **MICROSOFT SMALL BUSINESS SERVER PARTNER**

Did you know that LANsultants is the only computer reseller, integrator or service company in the Philadelphia area that is a certified Microsoft Small Business Server Partner? Microsoft Small Business Server bundles MS-2000 Server with Exchange for E-Mail and Scheduling, MS-Fax, and SQL Server.

## **EFILING SUGGESTIONS**

When registering for EFC (Electronic Case Filing) with the Federal District courts we recommend that you use a special e-mail address and not your regular e-mail address as you will be inundated with e-mail from the e-filing system.

EFC requires that documents be provided in PDF format. There are various ways of creating PDF files. In WordPerfect 9 and 10 users can simply create and save a file the way they normally would and then, with the file still open, Click on File, Publish to PDF.

MS-Word (all versions) and WordPerfect 8 and earlier have no internal PDF file converter and 3<sup>rd</sup> party software is required. Adobe Acrobat can be used to create and edit PDF files and typically costs \$250/user or \$200/user for 20 or more licenses.

A free PDF converter program can be downloaded from [www.PDF995.com](http://www.PDF995.com) which is compatible with most Windows programs. PDF995 also offers a \$9.95 low cost version that eliminates the banner ad. Other PDF converters are available at [FinePrint.com](http://FinePrint.com), [PDFMachine.com](http://PDFMachine.com) and [Win2PDF.com](http://Win2PDF.com) and are 80% less expensive than Adobe Acrobat. Of course, Adobe Acrobat is the standard to which all PDF programs are compared.