

# LANsultants Times

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## DOMAIN NAME REGISTRATIONS

One of the most frequent causes of e-mail failures at our clients is due to failure to renew your domain name registration. Failure to renew your domain name registration may not only cause an interruption of e-mail, but a loss of your Internet identity, your Dot.Com. It is possible for 3<sup>rd</sup> parties to monitor delinquent registrations and buy your domain name!

VeriSign, the company with authority over domain name registration, sends several letters and e-mail reminders to the designated billing contact. Your domain name registration can be renewed on-line or by postal mail. If you receive a letter similar to that below, you must respond immediately.

<b>VeriSign</b> PO Box 1656 Herndon VA 20172-1656	
<b>DEACTIVATION NOTICE</b>	
<b>My Business</b> ATT: Manager 1528 Walnut S. Ste 1610 Philadelphia, PA 19102	<b>Date: 23-MAR-02</b> <b>Notice Number 12345678</b>
<b>Web Address: MYBUSINESS.COM</b>	
This letter is being sent as a courtesy to advise you that our records show payment for the Web address referenced above has not been received. We appreciate that there are many possible reasons for this and want to make sure you do not lose your Internet identity. Our records show that the following person has been designated as the Billing Contact for the Web Address in question:	
John Miller My Business, Inc. 1528 Walnut St. Suite 1610 Philadelphia, PA 19102 United States <a href="mailto:Jmiller@MYBUSINESS.COM">Jmiller@MYBUSINESS.COM</a>	
If you registered your Web Address through a VeriSign Partner, please contact the Billing Contact listed above. If you believe that the payments and this notice may have crossed paths please verify the payment status by calling <b>1-888-771-3000</b> from the U.S., Canada, Puerto Rico and the U.S. Virgin Islands. From other locations call <b>1-402-496-9789</b> .	
If payment is not received within 10 days from date of this notice, WEB address service will be in jeopardy of deactivation.	
<b>To Pay By Credit Card or Confirm Payment:</b>	We accept all major credit cards 24 hours per day, seven days a week. Go to <a href="http://goto.netsol.com/payments">http://goto.netsol.com/payments</a> to use VeriSign's Secure On-Line Payment System. <b>Or:</b> Call 1-888-771-3000 toll-free from the U.S., Canada, Puerto Rico and the U.S. Virgin Islands. Outside of these areas, call <b>1-402-496-9789</b> .
<b>Attention Business Partners:</b>	To pay using funds in your debit account, send e-mail to <a href="mailto:Accounts@networksolutions.com">Accounts@networksolutions.com</a> with the Web address, notice number, and 16 digit Account Number you were assigned when you established your debit account.
For billing inquiries, write us from <a href="http://www.netsol.com/contactus">http://www.netsol.com/contactus</a> or call <b>1-800-779-1710</b> from the United States and Canada. Outside of these areas, call 1-703-742-4777 Monday through Friday from 7:00am to 9:00pm Eastern Time.	
<b>DEACTIVATION NOTICE</b>	

To check the expiration date of your domain name, go to <http://www.netsol.com> and select WHOIS on the upper-right. On the next screen, enter your domain name and click "GO!" At the next screen, you'll see a line beginning "Record expires on" on lower left of your screen. The date on this line indicates when your domain name is set to expire. Expect a renewal notice and bill 30 to 60 days in advance on this date.

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*If you would like to be removed from our fax newsletter, please fax request to 215-875-7346.*