

LANsultants Times

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ENVIRONMENTAL DISPOSAL OF MONITORS

Did you know that a typical computer monitor has between 4 and 8 pounds of lead, ½ or more pounds of cadmium and approximately an ounce of mercury? Did you also know that many states are re-classifying computers, monitors and notebook batteries as hazardous waste?

The best alternative to disposing of used computer equipment in the garbage, which means landfill, is to donate working equipment to any number of organizations that places donated equipment at schools and non-profit agencies. One organization we work with is M & C Computer Learning, Inc. who will pick up your used working computer equipment, wipe the hard drives clean of your data, make repairs as required and place them in a local elementary school. You get a tax credit too. Your contact at M & C is George Lapuskin at 215-755-2033.

If the equipment is non-working it should be disposed of by a licensed waste disposer such as Elemental, Inc. on Church Street who can be reached at 215-289-1475. Elemental charges \$12/monitor picked up at your office with a 10 monitor minimum. If we are replacing a monitor at your office, we can take care of the proper disposing of the monitor for you.

LANSULTANT'S ON-LINE HELP DESK ACCESS

In the two last months both our primary Internet T-1 provider (Eziaz) and secondary DSL provider (On-Site) have ceased operations and/or declared bankruptcy. This has caused us to modify our Help Desk program, which may have prevented access.

If you need access to our Help Desk system, the proper address is <http://www.lansultants.net/support>. You can also visit our Web Site and select **“Click here to place a Service Call”**.

Once at our service call site you will need your user name and password to log in. At this site you can place a service call, check the status of a service call and look up your office's service history going back to March of 2000.

For your user name and password call Shirlean at LANsultants. This Web Site is very simple to use, but I prefer not to use the word intuitive. We also have a user guide available if you would prefer more detailed instructions.

Pennsylvania is having a sales tax holiday on home computers August 5-12. Details in our July newsletter.