

# *LANsultants Times*

## **INTERNET WOES**

July and August have proven to be troublesome months for the Internet between continuing economic problems at a number of DSL providers and the Code Red worms.

Many DSL providers have recently ceased operations including Northpoint, Eziaz/Siteline and On-Site; COVAD Rhythms, WinStar, Allied Riser and Teligent are in bankruptcy. *(Many Internet providers resell Rhythms and Covad services. If these companies cease operations Internet service will be interrupted in some areas).* If moving clients from one DSL provider to another was not problematic enough, the Code Red Worm damaged many systems too.

existing PC. Effective August 1<sup>st</sup> for each workstation on which Ghost is used a license will be provided. Ghost costs from \$25 to \$75 depending upon its use. The single workstation cost is \$75 and the network roll-out version \$25.00/PC. Even with this added cost, Ghost saves time and money on installations.

## **SPARE PARTS**

To improve the level of support to our non-Center City clients we are going to be stocking spare parts at your offices. The on-site spare parts will include a Keyboard, Mouse, power supply, Network Card, power strip and, if space allows, a monitor. Clients are

Although only one of our clients' systems was directly affected by the Code Red worm, the Cisco routers installed by Qwest and Connectiv were discovered to be susceptible also. This was totally unanticipated by LANsultants, the DSL providers or Cisco and it was not until August 7<sup>th</sup> that a fix was provided by Cisco. Even though the infected equipment was installed by the DSL providers LANsultants implemented the fixes at no charge to our clients.

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## **IWHAT IS GHOST?**

Ghost is a utility from Symantec which expedites the setting up of a new PC or replacing a defective hard drive by imaging one hard drive to another on a

free to use these parts as required. We only ask to be notified so we can re-stock.

## **COMPUSA - CENTER CITY TRAINING FACILITY**

CompUSA has opened a software training center at 1525 Locust Street. At this facility they are providing training in most Microsoft products including Word, Excel, PowerPoint, Access and SQL. CompUSA can be reached at 215-735-7579. CompUSA does not provide site specific training, but general program usage.